



Child Development Home Complaint

Name of Provider Ophelia Boateng	County johnson	
Care Address 907 12 Ave	City Coarlvile	Zip Code 52241
Mailing Address	City	Zip Code
Phone 319 358-2958	Email	

Date of Complaint: March 3, 2015

Date of Visit: March 10, 2015

- ☐ Scheduled ☒ Unannounced ☐ N/A
☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found
☐ N/A

RECOMMENDATION FOR REGISTRATION:

- ☒ NO CHANGES to registration status recommended
☐ REVOCATION of Registration

CATEGORY OF CARE:

- ☒ Category A
☐ Category B
☐ Category C (with no co-provider)
☐ Category C (with co-provider)

Summary of Complaint:

It was reported that the provider texted a parent stating the provider's niece would be watching the children because her husband was going to get fingerprinted. The niece was not listed on the approved list for substitute care providers. It is also reported that people who are not authorized to be in the child care home are there frequently. It is also noted the provider would not provide food for a child and would have the parent provide food. The caller was unsure if Ophelia was in the food program.

Rule Basis and Findings of Complaints:

110.5(7) Meals

110.5(7)Regular meals, midmorning snacks and mid-afternoon snacks are well balanced, nourishing, and appropriate amounts as defined by the USDA Child and Adult Care Food Program.

110.5(7)Children may bring food to the childcare home, but are not required to provide their own food.

110.5(9)d Is present at all times, except if emergencies occur or an absence is planned.

110.5(9)d If absence is planned, care is provided by a DHS-approved substitute.

An unannounced home visit was conducted on 3/10/15 to discuss the complaint. The provider stated she did have a child bring their own food. She said initially the family wanted to bring their own food due to cultural issues. The provider said she later decided she did not trust the mom and was concerned about feeding the child her prepared food. The provider told the parent that she is no longer on the food program and asked the mother to continue bringing the child's food. I explained that she must provide food for the children in her program, even if she chooses not to be on the food program. If the parent wants to bring food, that is fine, she must allow them to bring food if they request, but she can not require the parent to bring the child's food.

To address the issue of many people in and out of the home the provider states she does have family members visit her home infrequently, but they do not ever care for the children. Provider states no one stops by routinely. The provider said no one would care for the children or take her away from caring for the children due to a visit.

The provider states her husband was an approved substitute provider. She denied that she ever left her niece alone with the children. The provider stated it was almost a year ago when she and her husband were fingerprinted. The provider said she closed on that day and both she and her husband went together. Since she was closed she had no children on that day.

The provider said she believes the child in question was a concern for her. The child would wear a beaded necklace and would chew on the beads. He would have the beads in his mouth and the necklace around his neck. She asked the family to sign a release to allow them to keep using the beads but they refused to sign a release, so she discontinued the use of the beads. The provider initially thought the beads were for a religious belief; the family practiced the Muslim religion, but later on determined they were for teething. The beads had a string of plastic bumpy beads. The mom said the beads released a medication to sooth for the pain due to teething. The provider felt this was against the rules, since it was considered a medication, and she considered it a choke hazard. She required they discontinue that practice in her care.

Resolution and Action Required:

The Provider agreed to provide food for all children in her program. She agreed she would continue to allow families to bring their own food if they wished, but if they did not, she would provide food to the children.

The provider denied using an unapproved substitute provider in the past. She stated she was no longer going to use a substitute provider in her program, including her approved substitute provider, her husband. She stated she would be present or she would close her program if she could not be present.

Consultant's Signature Lisa Wesbrook	Date March 23, 2015
Supervisor's Signature Irene Holzwarth	Date March 23, 2015